

## MARK LAMBROS

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### PROFESSIONAL SUMMARY

Highly motivated and personable graduate. I earned my degree in Communications Bachelor of Science with a minor in Public Relations and Strategic Communication. I have learned valuable analytical, problem-solving, and verbal/written communication skills from my experience gained at ASU and other customer-related positions. I am eager to use these skills and apply them to a company I can take pride in.

### EDUCATION & CERTIFICATIONS

**BS in Communications, Public Relations Minor** | May 2022

Arizona State University

**Summa Cum Laude**

Arizona State University

**Social Media Certified** | April 2022

HubSpot Academy

### EXPERIENCE

**Lou Malnati's** | Glendale, Arizona | 2020 – Present

Server/Delivery Driver

- Helped the team handle high-volume work by prioritizing tasks and organizing supplies.
- Served customers by going above-and-beyond to offer exceptional support for all needs.
- Developed solid relationships with staff, customers, and vendors.
- Boosted customer service by helping with delivery, payment, and stock questions.

**Sandbar** | Phoenix, Arizona | 2018-2020

Server

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### AREAS OF EXPERTISE

Public Relations ♦ Customer Service ♦ Marketing ♦ Sales ♦ Analytical Skills ♦ Google Applications ♦ Microsoft Applications ♦ Interpersonal Communication ♦ Negotiation Skills ♦ Event Planning ♦ Organization Skills