

MARK LAMBROS

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PROFESSIONAL SUMMARY

Highly motivated and personable graduate. I earned my degree in Communications Bachelor of Science with a minor in Public Relations and Strategic Communication. I have learned valuable analytical, problem-solving, and verbal/written communication skills from my experience gained at ASU and other customer-related positions. I am eager to use these skills and apply them to a company I can take pride in.

EDUCATION & CERTIFICATIONS

BS in Communications, Public Relations Minor | May 2022
Arizona State University

Summa Cum Laude
Arizona State University

Social Media Certified | April 2022
HubSpot Academy

EXPERIENCE

Lou Malnati's | Glendale, Arizona | 2020 – Present
Server/Delivery Driver

- Helped the team handle high-volume work by prioritizing tasks and organizing supplies.
- Served customers by going above-and-beyond to offer exceptional support for all needs.
- Developed solid relationships with staff, customers, and vendors.
- Boosted customer service by helping with delivery, payment, and stock questions.

Sandbar | Phoenix, Arizona | 2018-2020

Server

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AREAS OF EXPERTISE

Public Relations ◆ Customer Service ◆ Marketing ◆ Sales ◆ Analytical Skills ◆ Google Applications ◆ Microsoft Applications ◆ Interpersonal Communication ◆ Negotiation Skills ◆ Event Planning ◆ Organization Skills